

BAP Executive Meeting Agenda
Thursday 15th July 2010 @ 9.30am
 - Conference Room, CVS

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Item	Topic	Presented By	Papers	Time	Mins
1	Minutes and matters arising	M. Cartledge	Minutes –	9.30	10 mins
2	Prince's Charities – Year 3 Strategy for Burnley	D. Feldman	Info available at meeting	9.40	15mins
3	WNF Evaluation	R. Dobson	Paper A	9.55	20 mins
4	Total Family	M. Cartledge	Paper B	10.15	15 mins
5	Partnership Working in the Future	M. Cartledge	Verbal	10.30	15 mins
6	Review of Lancashire Partnership	M. Cartledge	Verbal	10.45	10 mins
7	AOB	All	DONM 19th August 2010	10.55	5 mins

BURNLEY ACTION PARTNERSHIP
BAP Executive
Thursday 17th June 2010
Conference Room, CVS
Burnley

Members		
Mick Cartledge	-	Chair, BAP Executive
Chief Supt. Clive Tattum	-	Safer Communities Thematic Champion
Terry Hephrun	-	Stronger Communities Thematic Champion
Mike Cook	-	Economy Thematic Champion
Sohail Bhatti	-	Healthy Communities Thematic Champion
Dr Graham Dunn	-	Children's Trust Thematic Champion
Kevin Clarke	-	Vice Chair, BAP Assembly
Peter Kenyon	-	Vice Chair, BAP Assembly
Cllr Charlie Briggs	-	Leader of BBC
Jackie Flynn	-	LCC District Partnership Officer
Andy Williams	-	Calico
Christine Launder	-	Vice Chair, BCN
John Clarke	-	Burnley College
Gordon Howley	-	Chair, Children's Trust Executive
Officers		
Rob Dobson	-	BBC/BAP
Jane James	-	BAP
Sairah Ali	-	BAP
Tom Forshaw	-	BBC
Apologies		
David Brown	-	Environment Thematic Champion
Hugh Bramwell	-	Young People & Learning Thematic Champion
Councillor Gordon Birtwistle	-	Chair, BAP Assembly
Steve Rumbelow	-	BBC
Cty Cllr Peter McCann	-	LCC
		Actions
868	Introduction MC welcomed everyone to the meeting and accepted apologies as stated above.	
869	Minutes The minutes were accepted as a true record. Matters Arising 851 – MCa confirmed that he had sent a follow-up letter to Helen Denton regarding funding for Children's Centres requesting a response. MCa asked JF to also chase this up.	JF

BAP Executive Minutes

872	<p>Review of Lancashire Partnership There was a Lancashire Partnership Exec meeting away day but MCa wasn't able to attend. Once the notes have been received these will be fed into the next BAP exec meeting.</p>	MCa
876	<p>AOB – MCa - flagged up that this was Graham Dunn's last meeting. MCa thanked Graham for his knowledge on a wide range of areas, and especially for his straight forward speaking & sense of humour. MCa thanked Graham for his contribution not only to the Children's Trust and the Education Trust, but to the wider Partnership. Graham responded to Mick's thanks and expressed how he will miss everyone he has worked with here and wished everyone all the best for the future.</p>	
DONM	15th July 2010 – CVS, Burnley	

Key:

- BAP – Burnley Action Partnership*
- WNF – Working Neighbourhoods Fund*
- GONW – Government Office North West*
- BCN – Burnley Community Network*
- BBC – Burnley Borough Council*
- LAA – Local Area Assessment*
- MAA – Multi Area Agreement*
- CAA – Comprehensive Area Assessment*
- PRG – Performance Reward Grant*
- LCC – Lancashire County Council*
- JSA – Job Seekers Allowance*
- DWP – Department of Work and Pensions*

REPORT SUMMARY

Report to - BAP Executive, July 2010

WNF projects- evaluation of completed projects

Presented by – Rob Dobson, Burnley Borough Council/BAP Office
rdobson@burnley.gov.uk, 01282 425011 ext 2117.

1, Purpose of the report

To provide an overview of the performance of the WNF projects that received funding up to this financial year. The assessment is based on the information provided by the project managers in quarterly monitoring reports submitted to the BAP office.

2. Recommendation

- That BAP Executive comment on the report and consider if further evaluation of ongoing projects be provided in a similar fashion to what is presented here. For example, the Executive may prefer to receive more in-depth evaluation of partnership projects that are seen as priorities for possible future investment.

3. Reason for recommendation

On 20th May 2010, BAP Executive requested that an evaluation of projects be presented at a future meeting.

4. Good tenants' scheme

What was the objective?

The Good Tenants' Register was originally established from ERDF/NRF funding as a private rented sector initiative to promote responsible lettings within Burnley. Some landlords had bought properties cheaply and made money by letting poor quality housing to tenants on housing benefits and low incomes. But some of these tenants had behavioural problems and had been excluded previously by registered social landlords and other landlords. The scheme was required for mainly private rented landlords and also housing associations to provide a comprehensive referencing service. Accreditation was not issued to people who had poor re-housing history, had a tendency towards anti social behaviour and convictions/cautions for offences that affect the community.

Did the project deliver its targets? (Table 1)

Output Description	Target 2008/09	08/09 Actual	Target 2009/10	09/10 Actual
Applicants wishing to join the GTS register	500	624	375	546
New landlords and agents using the register	12	13	16	21
Number of applicants obtaining accommodation through being a member of the GTS register.	200	215	130	237
Number of applicants who have been processed and referenced checked by the Police and the Anti Social Behaviour Team	300	373	200	306

Table 1 above shows that the project exceeded its targets.

Did the project represent value for money?

The total costs of the project over the two years through which it received WNF funding was £79,537. Of this, £40,000 came from WNF.

In the absence of benchmarks, it is difficult to make a value for money assessment. The project successfully delivered above its own targets and provided a useful service to landlords and tenants. From the point of these stakeholders, the critical output measure is the number of applicants who were processed and referenced checked by the Police and the Anti Social Behaviour Team- i.e. the creation of the list of good tenants, which totalled 606. If we make this the primary product, then the nominal cost per good tenant was £131.

A more important consideration is that it is difficult to directly link the outputs of the programme to delivery of BAP's strategic objectives, in particular, tackling antisocial behaviour. The assumption is that the tenants who applied but were not put on the register (367 over two years) were incentivised to change their behaviour in order to secure housing in future. But in the absence of analysis, there is no way to determine whether this assumption is true. The new Community Strategy says that we will only invest where "there is evidence that the intervention will be effective" in delivering our priorities. Using this statement as a benchmark, it is difficult to confirm that the project delivered value for money.

5. Prolific Offender Housing Co-ordinator

What was the objective?

The Prolific and Other Priority Offender Scheme is a Government initiative that seeks to identify and case manage the offenders who cause the most harm in communities around the UK. Accommodation and housing is seen to be the biggest hurdle to rehabilitation following custody, as offenders often return to live with other offenders and drug users/dealers because they are either:

- too high a risk to house by private landlords through previous behaviours
- cannot navigate the housing system
- cannot get through initial assessments with RSL's because of previous behaviours
- do not have a track record of being a responsible tenant due to periods spent in HMP or with associates.

Existing service provision can cater for the general offending population. However this small group of 20-25 (at any one time) need one to one support, guidance and direction that not only provides housing support but that also takes cognisance of Tower officers work with those offenders, Probation Officers supervision plans, Drugs workers care plans and Operational Police Officers Intelligence profiles. It is only possible to do constructive, long term work with these people if a holistic approach is taken to their activity. The project has continued with alternative funding since WNF ceased.

Did the project deliver its targets?

Performance in first half of 2008/09 was hampered by staff recruitment issues. From June 2008 to April 2009:

- 48 positive interventions were made with PPOs through the scheme.
- 13 Offenders were housed in project accommodation.
- 7 of those were moved on into permanent tenancies of their own.
- 15 other PPOs were also engaged within the community and were assisted into their own tenancies that were not project accommodation.

Over the course of 2008/09, there was a 17% reduction in re-offending by PPO's against previous year. Other C.D.R.P's of Pendle and Rossendale saw increases rather than decreases.

Table 2: Prolific offender housing- performance in 2009/10

	Planned	Actual
Reduction in re-offending by PPO's against previous year	15%	39%
% of PPS cohort leaving custody offered housing	75%	100%
% of PPO cohort at 2 who accept support	50%	81%
% of PPO cohort who are referred for housing support & accept	50%	97%
% of PPO cohort who once referred for housing support engage	50%	93%

As the table above shows, all targets were exceeded.

Did the project represent value for money?

The total costs of the project over the two years it received WNF funding was £125,890 Of this, £86515 came from WNF.

While it is difficult to isolate the effectiveness of the project from other interventions aimed at reducing re-offending, the reductions in re-offending over the period of the project, with a bigger increase during 2009/10 when the project was fully resourced, suggests that the project has been effective. To thoroughly test the value for money of the project it would be necessary to weigh up the cost of the project against the estimated benefit of the reduction in crimes. This is not presented here as we do not have access to the actual number of crimes, and it is in any case difficult to put a nominal figure on what the cost to society would be of the expected number of crimes committed if the project had not existed.

5. Sustainable Employment

What was the objective?

The objective was to support businesses with growth potential and an ethos of employing people from deprived areas to continuously create sustainable employment opportunities. This would be achieved by:

- providing support to businesses with growth potential for increasing new employment opportunities
- safeguarding and sustain existing employment, particularly amongst those from a deprived background
- providing management support to develop effective leadership skills for continuous organisational growth, and;
- providing coaching and mentoring to key organisational staff to support sustainable employment.

Did the project deliver its targets?

Table 3 on the following page shows performance against the targets set by the project.

Table 3: Sustainable employment project outputs

	Target 08/09	Actual 08/09	Target 09/10	Actual 09/10
30 business will be supported	30	30	30	39
10 businesses will be intensively supported	10	28	10	16
50 jobs will be safeguarded	50	43	50	25
50 new jobs will be created.	50	46.5	50	70 (25 extra expected to follow)
£2 million increased sales	2,000,000	Not available	2,000,000	Not available
£1.2 million increase in GVA	1,200,000	Not available	1,200,000	Not available

Did the project represent value for money?

The total costs of the project over the two years it received WNF funding was £175,378. Of this, £154,890 came from WNF.

The project delivered on its key outputs in terms of supporting a number of businesses. Establishing a causal link between this support (which involved development of leadership skills and business development advice) and the desired outcomes of safeguarding and creating new jobs is highly problematic. If however the data on the number of jobs created or safeguarded by the project is taken at face value, then this represents a good return on investment.

6. Design and Innovation Academy

What was the objective?

The objective was to develop the Design and Innovation Academy. The Academy provides the facilities to support product design and development and would be used to support a range of master classes and project work. It supports the coursework requirements of the vocational GCSE and the new Diplomas, with the aim of increasing the numbers of students choosing this vocational route and attainment levels. The facility helps establish Burnley's place as a hub for engineering and advanced manufacturing by equipping young people with the skills required to work within this sector.

Did the project deliver its targets?

Predominantly a capital project, the procurement of equipment for the academy was per the project plan. By December 2009, the number of students on both FE and HE engineering courses had increased; students were reported to be of a higher calibre on level 3 programmes, with the number of full time groups at this level having doubled. The number of level 3 apprentices also increased.

Did the project represent value for money?

The project received £348,398 of WNF. The long term effect of the Academy on the Borough's economic prospects is impossible to quantify. It is also not appropriate for the purpose of this paper to attempt a value for money assessment of the procurement arrangements for the capital investment. However, though too early to make a fully informed assessment, given the initial impact on student numbers, there is reason to celebrate the project's effectiveness to date.

7. Tackling Conflict Issues/SMILE

What was the objective?

The objective was to forward the work of mediation, conflict resolution and conflict prevention. WNF funded SMILE to be the administrative body for the Good Relations Programme and the Conflict Resolution Group. The number of conflict situations being handled by SMILE increased from 55 in 2005/6 to 156 in 2007/8. As referrals increased the need for more conflict resolution practitioners arose. The project therefore sought to recruit, train and develop conflict specialists. The project also facilitated conflict resolution workshops, seminars and awareness days to build up knowledge amongst local citizens and provide a safe place for open dialogue.

Did the project deliver its targets?

Table 4.

	Target 08/09	Actual 08/09	Target 09/10	Actual 09/10
Training courses delivered	2	4	10	9
New mediators trained	20	13	46	56
Mediators skills developed	20	28	45	64
Workshops/seminars	4	9	8	11
Conflict resolution casework	94	141	94	100

Table 4 shows the project delivered above the vast majority of its targets.

Did the project represent value for money?

The total cost of the project over the two years was £89,951, all of which was funded from WNF. If casework management is assumed to be the critical output, then the average cost per case was £373.

As with the other projects, establishing a causal link between SMILE's outputs and the outcome of a more cohesive Burnley is difficult. For example, while the number of racist crimes has gone down, we cannot be certain that the project has been a factor. Also, NI1 (people who get on well together) is not available for tracking over the period of the project, and in any case, the benefits are more likely to be felt over the long term. However, the project can demonstrate that it has been highly proactive: in 08/09 alone, mediators worked with almost 1000 people, making 380 visits, with 116 people seen on a one-to-one basis for the Taxi driver and Colne Road projects. Stakeholders have reported that the project has been successful. The Council reports that its relationship with taxi drivers has improved, and SMILE's research suggests 97% of clients were satisfied with the service.

8. Summary of findings

A "scientific" evaluation of the projects is fraught with difficulties. The nature of the projects do not easily lend themselves to benchmarking and establishing a causal link between project outputs and their influence on BAP's strategic objectives is problematic. Having said that, taking the project

managers' reports at face value suggests that the projects have been well managed, with the outputs agreed with BAP Executive having been delivered. So, to that extent, it can be concluded that the projects delivered value for money.

Communications Implications -
None.

To be referred to (e.g. other theme groups) –
Relevant theme groups as appropriate

Addresses Community Strategy priority –
Not applicable

BURNLEY PARENTING AND FAMILY SUPPORT AS AT JULY 2010

ASB FAMILY INTERVENTION PROJECT (Provided by ACTION FOR CHILDREN for BURNLEY BOROUGH COUNCIL) based in Burnley Wood Children's Centre. 01282 452714 Works with very vulnerable families with multiple needs. Intensive support for families in Burnley and Padiham. Criteria of need there is a risk of being evicted due anti-social behavior or the family are excluded from mainstream housing due to anti-social behaviour or there is enforcement actions on one or more individuals in the home due to anti-social behaviour (ABC, ASBO, Parenting Order etc) . The project will aim to support families to positively engage within their community, be able to live in their home and sustain a positive lifestyle without anti-social behaviour. Open-ended interventions.

YOUTH CRIME FAMILY INTERVENTION PROJECT (Provided by ACTION FOR CHILDREN for BURNLEY BOROUGH COUNCIL) based in Burnley Wood Children's Centre. Works with vulnerable families where a member of the family is involved in crime. Criteria of need is the family includes children under the age of 16 and at least one sibling within the family will be known to the Youth Justice System and have a history of offending and there are emerging concerns about possible criminal behaviour in other children from the same family. The intervention works with the whole family to prevent siblings following in these criminal footsteps.

BURNLEY PARENTING PROJECT (Provided by Burnley Borough Council) – limited capacity to work with individual families engaging in or at risk of engaging in anti-social behaviour. Open-ended interventions. Managed by Parenting Coordinator. Works with families of children up to 17 years old. Also parenting groups such as Time Out for Teenagers, the Challenging Years and Strengthening Families 10-14, Webster Stratton Basic, School Age and Baby. Covers Burnley 01282 425011 ext 2379

HOUSING CHALLENGE FUND FAMILY INTERVENTION PROJECT (Provided by CALICO HOUSING 01282 686315) Workers based in the MAPS office as well as at Calico Housing. Same criteria as in the ASB FIP described above. This Family Intervention Project operates solely in South West Burnley.

BURNLEY CAPSS (Children and Parent Support Service)
Children's Integrated Services family support service. 01282 470730

EARLY INTERVENTION FAMILY SUPPORT PROJECT (funded through Prevention Fund, managed by Action for Children)
Working mainly with children and young people aged 5-13 in schools. Potential to work with families too. Referrals currently mainly from schools on CAF forms.
Covers Burnley. Based in Burnley Wood Children's Centre. 01282 452714

CHALLENGE AND SUPPORT (funded through Youth Task Force, managed by Young People's Service)
Based in the MAPS office the team works with young people aged between 8 and 20 years old already involved in Anti Social Behaviour. Involved with young people on Individual Support Orders and very involved in the Acceptable Behaviour Contract process in Burnley. This project complements existing local structures and addresses the causes of ASB in order to prevent its repetition.

CHILDREN'S CENTRES: (Burnley Wood 01282 452714; South West Burnley 01282 832249; Chai Centre 01282 657395; Ightenhill 01282 829706; Reedley Hallows 01282 682286; Whitegate 01282 772283)

All have outreach workers working with families in their catchment areas on a 1-1 basis. All offer parenting groups (open to all, within and without the catchment area) ranging from Speakeasy to Positive Parenting, Webster Stratton Incredible Years and ADHD workshops). Children's Centres are now starting to link with their nearest primary schools under the extended services agenda, to enable both settings to fulfil their core

BURNLEY PARENTING AND FAMILY SUPPORT AS AT JULY 2010

offer regarding parenting by offering Time Out for Parents to parents with children attending either the Centre or the school(s).

EMOTIONAL HEALTH TEAM based at South West Burnley Children's Centre.

The team's priority is to provide family focused emotional health services which are easily accessible, universal and non-stigmatising. They provide a specialist comprehensive programme of emotional health care which incorporates preventative programmes inclusively for immediate and extended families who may be affected by substance misuse and perinatal emotional health. 01282 832249

SCHOOLS:

Three of Burnley's Secondary schools:- Hameldon College, Sir John Thursby and Shuttleworth College have Extended Services Coordinators in post. They offer family support and arrange parenting courses/workshops within their schools.

Primary Schools have a variety of Family workers/liaison officers/engagement workers:

Cherryfold ; Ightenhill ; Padiham ; Heasandford; Stoneyholme; Casterton; St. James RC; St John the Baptist RC; Taywood nursery. All of these schools have someone trained to deliver Webster Stratton Incredible Years Parenting Programme.

The Rose School and the Isaac Centre have staff trained to deliver Strengthening Families 10-14. The Isaac Centre offer this course in-house to their parents.

YOUTH INVOLVEMENT PCSOs/ATTENDANCE OFFICERS Each secondary school now has an Attendance Officer and three new PCSOs have been appointed to support the schools with children's attendance issues especially those linked to being at risk of or already committing crime. Their role is ensure their engagement and compliance with relevant agencies/ABC terms, etc.

Blessed Trinity: PCSO Cath Ager. Attendance Officer: Joyce Hargreaves Tel: 01282 436314

Hameldon College: PCSOs Cath Ager and PCSO Tracy park. Attendance Officer: Sheila Leir (01282 775111 ext. 153)

Sir John Thursby: PCSO Sara Cooper. Attendance Officer: Anita Mansouri (01282 682313) There is also an extra part-time PCSO at this school, funded by the school.

Shuttleworth College: PCSO Tracy Park. Attendance Officer: Paul Daykin (01282 682300 ext. 11173)

Unity College: PCSO Sara Cooper. Attendance Officer: Diane Taylor (01282 436311)

EAST LANCS WOMEN'S REFUGE ASSOCIATION

A group of staff from the Refuge have been trained to deliver Webster Stratton Incredible Years. They use the programme in their individual interventions with parents.

ELWRA offers a variety of services including the Refuge supported accommodation with specially trained domestic violence support workers, BME specialist support, Health support and a separate Children Services team. There is also an outreach and after care team for children which helps families resettle in the community once they leave the refuge. 01282 414130

SAFENET

DV telephone helpline and outreach service is run by ELWRA offering support and guidance to women in Burnley and Pendle suffering DV. The outreach service offers regular drop-ins at Children's Centres, Health Centres and other community venues. 07866 510728

HOMESTART BURNLEY

Through a team of trained volunteers, two managers and an outreach worker, Homestart offers family support to families with a child under the age of 5. Now also offers drop-ins at children's centres and community venues and a parenting course which mirrors the EYFS. Based at the CVS building in Burnley. 01282 839339

BURNLEY PARENTING AND FAMILY SUPPORT AS AT JULY 2010

SAFE PROJECT (Support and Advice for Families of Ex-offenders and Offenders)

This project has been set up by Blackburn Diocese, The Church of England in Lancashire in partnership with the PCT. They offer support to individuals who are ex-offenders or offenders and their families in the Hyndburn, Pendle and Burnley areas. They will use trained volunteers to visit families in their own homes and offer support and advice on either a 1-1 basis or in group sessions. : 01254 503270/ 503279/503276

YOUNG PEOPLES LIBRARY AND INFORMATION SERVICE – EAST (Burnley, Pendle, Hyndburn, Rossendale)

The team is based at Burnley Library. A team of four who meet and give talks to groups of children, young people 0 - 19, parents, carers, teacher, health professionals and other community professionals; introducing them to the library services and encouraging reading for pleasure. The team holds Baby Bounce and Rhyme sessions, Storytimes, Bookclubs, reading schemes, Author visits, class visits to the library. They offer talks at conferences and signposting days. Contact details Alison Turner Young Peoples Services Manager; alison.turner@lancashire.gov.uk 01282 463763 - 07909001475

PLACE2BE

This project provides children with various therapeutic interventions and also provides a counselling service accessible to all the children within the school where the project is based. In Burnley this project has bases in 4 schools: Cherryfold, Rosewood, St. Mary's and St. Peter's. They want to expand to offer **Place for Parents** which will offer counselling/support to parents of children attending The Place2Be. Currently parents are offered up to 3 counselling sessions and then, where necessary, referred onto Burnley's Parenting Project for further support. The Hub Manager is based at Cherryfold Primary School: 01282 832393

EAST LANCASHIRE CHILD AND ADOLESCENT MENTAL HEALTH SERVICE (CAMHs)

CAMHs offers assessment and treatment of complex mental health difficulties of children upto 16 years old. It consists of a multi-disciplinary team, comprising of social workers, mental health practitioners, medical and nursing staff and a consultant psychiatrist with some input from a clinical psychologist. There are Primary Mental Health Workers offering advice, consultation to other agencies and training in schools, health visitors, social workers etc. The Primary Mental Health Workers can answer general queries about children's mental health but if a query is about a specific child, parental consent must be obtained by the person seeking information. Primary Mental Health Workers are based at Padiham Town Hall. 01282 682731

PSYCHOLOGICAL SERVICE FOR CHILDREN AND THEIR FAMILIES

The clinical psychology service for children and their families for Burnley, Pendle and Rossendale operates from Burnley General Hospital in the Department of Psychological Services. The service works with children up to 16 years of age and offers assessments, formulations and interventions for a wide range of difficulties for children and families. This includes specialist psychological assessment and therapy including behavioural and cognitive behavioural approaches, systemic approaches, brief solution focused therapy, Parent Child Game and the Incredible Years parent and child programs. Referrals are taken from medics (GPs & Paediatricians) and Educational Psychologists as well as other professionals when accompanied by a CAF.

The service also offers advice and consultation on the psychological care of children and families to non-psychological colleagues in health and other agencies. (Tel 01282 657125).

NEIGHBOURHOOD HEALTH WORKERS

There are two workers in post to help reduce health inequalities in the most deprived areas of East Lancashire. Zen Chen (covering SW Burnley) Tel: 07850 910513 and Sue Hogg (covering Daneshouse and Stoneyholme) Tel: 07850 929560.

BURNLEY PARENTING AND FAMILY SUPPORT AS AT JULY 2010

COMMON ASSESSMENT FRAMEWORK (CAF)

CAF is a shared assessment tool which helps in the early identification of needs of children and young people. If you believe that a child would achieve their very best if they have extra support, then a CAF can be initiated. CAF is a way of working with families, children and young people. A CAF can be undertaken by any professional across all agencies that work with children and young people. CAF Support Officer Burnley and Pendle: Tel: 07989856128

FAMILY INFORMATION NETWORK DIRECTORY (FIND)

FIND is a database for children and young people with varying needs and disabilities and their families. It provides information and advice for parents and carers of children and young people between the ages of 0-18 who are disabled. The database provides an information service to families including a quarterly newsletter. 01772 532509

HOLDING FAMILIES PROJECT

This was a pilot project based in Burnley based on a pilot held in Bury. It offered an holistic intensive treatment service for families where substance misuse is a problem. Level 3 and above service. The project has now finished but has evolved into an ongoing support group.

GROUP INTERVENTION PANEL (GRIP)

GRIP is a multi agency County wide early intervention service that works with families where the child or young person is between the ages of 5 – 17 and is believed to be at risk of becoming involved in crime or anti-social behaviour. Intervention can be offered as part of a CAF action plan – a copy of the completed CAF should be sent to the GRIP office, or GRIP staff can be invited to TAC meetings to contribute. A GRIP worker completes an assessment, devises a support plan with the family, then have regular weekly meetings with the child and family initially for six weeks and if necessary for about twelve weeks. Subjects dealt with can include consequences of behaviour, anger management, self esteem and parental boundaries.

FLOW PROJECT

The Family Learning and Wellbeing project works with families and children 0-4 years and aims to visit all children in Burnley at 18 months old. Information is given about speech and language, health and child development. The Project workers are based at the Chai Centre. This is an open access service or via a referral from a Healthcare professional. 01282 657395.

PROMOTING PRE-SCHOOL INCLUSION

Early Years Outreach Service has developed this project promoting the inclusion of children with special educational needs in voluntary sector early years settings. Volunteers are recruited and trained and then support a pre-school child with SEN at their pre-school setting. For more information contact the Project Worker at Lancashire Early Years SEN Service: 01282 425031.

ISAAC CENTRE

Students who attend this pupil referral unit (PRU) come from the Burnley and Pendle. The centre is part of the Lancashire Pupil Reintegration Service. It provides intervention, support and an alternative curriculum for Key Stage 3 students excluded from school, at risk of exclusion or otherwise requiring respite and/or intervention to help them to remain in school.

The ISAAC Centre runs a parent and carer support group twice a month as well as a rolling programme of Strengthening Families 10-14 courses. The Centre links with the secondary schools in Burnley and Pendle and hopes soon to offer the Challenging Years course, involving primary school year 6 parents too. They also run an adapted Freedom programme for girls aged 11-14, both in-house and in conjunction with Burnley and Pendle secondary schools. 01282 457910

BURNLEY PARENTING AND FAMILY SUPPORT AS AT JULY 2010

The Centre also links to FREEFLOW – free counselling service for women, men and adolescents. 01282 450545 / 07551444641

(There is also the usual range of services provided to families by Health Visitors, Primary Mental Health Workers, CIS, etc. also Parent Partnership for parents of children with disabilities and/or SEN and Drug and Alcohol services offer some family support to families with substance misusing parents)

There is PAYP from the Young People's Service and YIP both of whom offer diversionary positive activities for young people.

Also Calico Floating Support service for any family who are tenants and in need of support and advice in order to live independently successfully.